

GOVERNOR'S OFFICE OF ELDERLY AFFAIRS (GOEA)
Quarterly Report to the DD Council
October 2013

Update/progress on agency initiatives

LouisianaAnswers

The web page www.LouisianaAnswers.com is continually being updated with new information and now has a calendar available for events, webinars, or other dates of interest to the public. Suggestions can be made through the contact us box located on the left side of the main page.

Adult and Disability Resource Centers (ADRC)

There are nine ADRCs and they assist citizens of all ages to locate resources

From July 2013 – August 2013, the Adult and Disability Resource Centers received 3,024 calls requesting assistance and 2,016 of these callers reported they had a disability. The individuals were assisted with links to health insurance, medications, housing, meals on wheels, transportation, legal assistance, in home services, respite and options counseling.

SenioRx Program

Open enrollment for Medicare supplemental insurance and also Part D, prescription insurance begins October 15, 2013 through December 7, 2013. Contact an ADRC for assistance choosing a prescription plan.

Callers are provided assistance with pharmaceutical applications for free medication. Clients assisted either do not have prescription insurance or have reached the gap in their Medicare Part D insurance.

During the Medicare open enrollment callers are assisted choosing the insurance company that meets their needs for health care and Medicare Part D (Prescription program).

July 1, 2013 – September 30, 2013		
• Number of new individuals assisted with medication		2,427
• Number of individuals who received prescriptions (equivalent to 30-day supply)		19,038
• Value in dollars of prescription medication		\$3,509,635
• Clients assisted with Medicare Part C & D		661

Status of agency's activities/participation on DDC plan initiatives and impact

Status of Council recommendations to agency

ADRC/SenioRx...

Individuals may contact the ADRC/SenioRx by telephone, or go to any location. Each Region has a designated individual who receives requests for information.

Aging and Disability Resource Centers and SenioRx Programs	Parishes Served
Northwest ADRC 1700 Buckner St., Suite 240 Shreveport, LA 71101 318-676-7900 800-256-3003 Fax: 318-676-7911	Bienville Bossier Caddo Claiborne DeSoto Natchitoches Red River Sabine Webster
Cajun ADRC 110 Toledo Drive Lafayette, LA 70506 337-572-8940 800-738-2256 Fax: 337-572-8974	Acadia Evangeline Iberia Lafayette St. Landry St. Martin St. Mary Vermilion
Calcasieu ADRC 3950 Highway 14 Lake Charles, LA 70607 337-474-2583 800-223-5872 Fax: 337-474-6563	Allen Beauregard Calcasieu Cameron Jefferson Davis Vernon
Capital ADRC 6554 Florida Blvd./Suite 221 Baton Rouge, LA 70806 225-287-7414 800-280-0908 Fax: 225-287-7418	Ascension Assumption East Baton Rouge East Feliciana Iberville Livingston Point Coupee St. Helena St. Tammany Tangipahoa Washington West Baton Rouge West Feliciana

Resource Center	Parishes Served
Cenla ADRC 1423 Peterman Drive Alexandria, LA 71303 318-484-2260 800-454-9573 Fax: 318-484-2266	Avoyelles Catahoula Concordia Grant LaSalle Rapides Winn
Jefferson ADRC 6620 Riverside Dr./Suite 107 Metairie, LA 70003 SenioRx: 504-371-5350 504-207-4698 866-865-7975	Jefferson St. Charles St. James St. John
Orleans ADRC 2475 Canal Street / Suite 400 New Orleans, LA 70119 504-827-7843 888-922-8522 Fax: 504-827-7851	Orleans Plaquemines St. Bernard
North Delta ADRC 1913 Stubbs Avenue Monroe, LA 71201 318-387-2572 800-707-2572 Fax-318-387-9054	Caldwell East Carroll Franklin Jackson Lincoln Madison Morehouse Ouachita Richland Tensas Union West Carroll
Terrebonne ADRC 995 West Tunnel Boulevard Houma, LA 70360 985-858-5135 800-353-3265 Fax: 985-868-7806	Lafourche Terrebonne